

Payment Integration Launch Checklist

An engineering worksheet for a business adding online checkout. Use it with your payment provider and the people responsible for support, finance and development.

Define the order journey

Write down what is sold, who owns order support, when fulfilment starts and how customers find their receipt. Agree a clear cancellation and refund process with the business owner before the team builds checkout.

Keep the server in control

Keep secret keys on the server. Confirm the order amount and currency from trusted product data. Associate payment events with a stored order and verify provider signatures before marking that order paid.

Handle the awkward cases

Plan for a closed checkout window, delayed payment confirmation, repeated webhook events and network failures. Make fulfilment repeat-safe. Give support a way to identify an order without asking customers to send sensitive payment details.

Prepare a release decision

Use the provider sandbox for integration checks. Review logs for exposed secrets or personal data, confirm monitoring and assign a rollback owner. This worksheet covers engineering preparation; provider onboarding and business compliance need separate confirmation.

Your project worksheet

Complete this with the people who will operate and support the system. Record evidence, owners and open questions before committing to a release.

Order / product:

Payment provider and account owner:

Server verification owner:

Webhook retry / duplicate event check:

Customer support contact and refund process:

Sandbox results and unresolved failures:

Launch decision, owner and date:

Primary reference

Razorpay integration documentation

Need help applying the checklist? Visit tawicode.in/contact. Keep passwords and secret keys out of this worksheet.